

E-01345A-13-0069



ORIGINAL ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

2013 JUL 12 P 12:59
Phone:

Fax:

Priority: Respond Within Five Days
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 111599

Date: 7/12/2013

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Edna

Sullinger

Account Name: Edna Sullinger

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****OPPOSED*****

Caller is opposed to the request made by APS to charge consumers for choosing to opt out from having a smart meter installed at their homes. She states that there are health issues in her home. The money is tight and there are no increases in income that the consumer foresees. The bills are already to high.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0069. closed

End of Comments

Date Completed: 7/12/2013

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Arizona Corporation Commission
DOCKETED

JUL 12 2013

DOCKETED BY